

FIRST TOUCH 10 COMMANDMENTS

1 Thou Shalt Serve With A Smile!

Job 9:27

6 Thou Shalt Anticipate.

Gal 5:13

2 Thou Shalt Go the Extra Mile.

Matthew 5:41

7 Thou Shalt Do What Is Necessary, Not What Is Comfortable!

Acts 28:10

3 Thou Shalt Greet, Speak and Be Real Sweet!

2 Cor 13:12 1 Peter 5:14
1 Thess 5:26

8 Thou Shalt Serve and Take Responsibility

Ezra 10:4

4 Thou Shalt say "Thank You" and 'Please"...A LOT!

1 Peter 3:8

9 Thou Shalt Lighten The Lines!

Deut 33:9

5 Thou Shalt Be Willing to Apologize...Quickly!

Matthew 5:25

10 Thou Shalt Practice The C.A.N.E.I. Principle

1 Cor 15:15



SMILE
MOTIVATION
INTEGRITY
LOVE (& LAUGHTER)
ENTHUSIAM

BE AN ACTIVE LISTENER

- Focus!
- Ask for Clarity.
- Repeat or Summarize.
- Take Action.



AN ATTITUDE OF EXCELLENCE

1. Wake UP & Dream!
2. Show UP!
3. Step UP!
4. Stand UP!
5. Think UP!



COMPLAINERS?

- Say "I'm sorry."
- It's not personal.
- Don't argue.
- Get the facts.
- Resolve the problem.





FIRST TOUCH

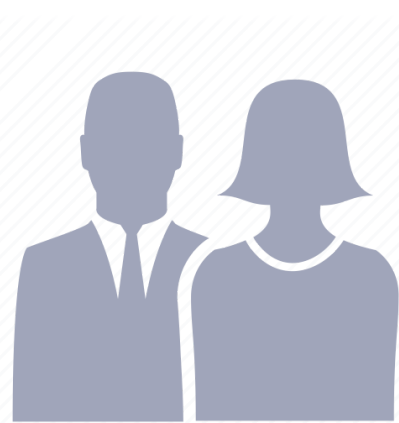
THE MISSION OF FIRST TOUCH IS TO PROVIDE THE ULTIMATE SERVICE EXPERIENCE.

As followers of Jesus Christ, it is necessary to demonstrate a “Christ-like” attitude at all times when communicating, serving and just interacting with others.

Our “Christ-like” attitude is on display when we implement

FIRST TOUCH:

Faithfully
Initiating
Relationships
while Serving
The masses
by Touching
Others
with the Utmost
Christ-like
Hospitality



Hospitality refers to being a great servant who anticipates needs.

Effective communication refers to giving the right message, to the right person, at the right time and with the right tone of voice!

Every encounter is an opportunity to create and facilitate a ‘Christ-like’ atmosphere for ministry, for worship, for life!